

Customer Agreement For Hood Purchases

1. When the hood arrives, and **BEFORE** the driver leaves, inspect the box for freight damage and remove all the necessary packing materials to inspect the "bare" hood for freight damage. If there is any sign of freight damage, the customer needs to **REFUSE** the shipment and mark the weigh bill as "DAMAGED". Make sure you repackage the hood in the box with the all the original packing materials. Contact us afterwards and we will make arrangements for you to receive another hood free of charge once the freight insurance claim is processed. If the receiving party does not thoroughly inspect the hood at time of delivery and later finds freight damage, **NO CLAIMS FOR DAMAGES** can be submitted. No exceptions.

2. All hoods must be dry fitted on the car **PRIOR** to any paint or body work. This is to ensure that the hood does not have any manufacturing defects and fits the vehicle properly. Any hood that has been painted or has body work done to it cannot be sent back under warranty. No exceptions.

3. All warranty claims for defective hoods (poor workmanship) are through the manufacturer in California. Digital photos will have to be submitted prior to a warranty claim. Once reviewed, an RMA # will be sent. If the hood is defective once inspected, a replacement will be sent out at no cost to you. If a hood is found to not be defective, the customer will be responsible for paying **ALL** freight charges. Some vehicles may have been in accidents and the fender and bumper lines may no longer be in alignment. This is the customer's responsibility to correct and hoods cannot be returned for this reason.

4. Shipping is non refundable for any reason. Hoods are not returnable.

5. Manufacturers warranty is 30 days against defects.

6. All hoods were test fitted to work with the factory air intakes and accessories. No guarantee of fitments with aftermarket parts installed.

7. All fiberglass hoods will require some surface preparation prior to painting. This may include heat curing the hood, filling pin holes and chips, block sanding and primer surfacing to ensure the hood looks as good as possible. No aftermarket fiberglass hood will ever be as perfect as an OEM hood as they are hand laid. There will always be minor flaws. Ensure you allow for this when estimating costs with your body shop to install and paint your hood. Only use a body shop **FAMILIAR** with fibreglass products or you may receive excessive body shop charges and/or poor workmanship

8. All hoods are for off-road use and may not meet OEM safety requirements. Hoods pins are not required for installation but are recommended for maximum safety. The buyer assumes all risk associated with the use of these hoods.

I have read and understood the above instructions. I understand that if the above instructions are not followed that I will not be able to put in a claim for a refund or reimbursement of any kind. In no event will the seller be liable for consequential, incidental or other damages caused by the purchase of this product. If my order is shipping to an alternate party, I will take responsibility to communicate these instructions to them and will take full responsibility should the instructions not be followed.

Signature:

Print Name:

Date: